

Introduction

This document describes the top level policies & processes which form the basis of our Integrated Management System which as a minimum meets the requirements of BS EN ISO 9001:2008, BS EN ISO 14001:2004 & BS OHSAS 18001:2008 with the following 9001 exclusions: 7.3 (we do not design the product), 7.5.2 (we can verify the output of our processes) & 7.5.4 (we do not use customer owned property)

It is authorised by top management who will ensure it is communicated throughout the organisation & to interested parties. Documented procedures, as a minimum, will include: control of documents, control of records, internal audits, control of nonconforming product, corrective & preventive action.

Lower level processes will be established where required to support training & continuous improvement.

Company profile & scope

Bohler Uddeholm (UK) Ltd is a member of the Bohler Uddeholm Group which is part of the voestalpine group. We are stock holders of steel & supply a range of special steels through our dedicated sales divisions from our site in Oldbury in the West Midlands including: Bohler (UK) Tool Steel, Bohler (UK) Specialities, Uddeholm Tool Steel, Bohler Uddeholm Precision Strip, Intersteel, Schoeller Bleckmann & Bohler Uddeholm.

Our mission:

- * To offer the best possible service & commitment to our customers every single day
- * To establish long term partnerships with our customers
- * To ensure that our customers remain the centre of our attention
- * To remain the leaders in quality, environmental & health & safety performance
- * To continue to regard our employees as our key asset
- * To work together to achieve success
- * To guarantee the highest standards of satisfaction so that our customers will regard us as their preferred supplier

We are committed to:

- * Preventing injury, ill health, pollution, nonconforming product & service
- * Complying with all applicable legal & other requirements to which we subscribe to
- * Continually improving the effectiveness of our management system & performance
- * Setting objectives, targets & regularly reviewing our progress
- * Providing training, information & resources that allow us to meet our objectives
- * Ensuring we are all aware of our own individual accountability & responsibilities

Top level business processes: [Link to structure](#)

